



## VICTIMS OF TELEPHONE HARASSMENT

Two o'clock in the morning; the telephone rings. You hurry to answer and you hear: "Hello, you have a beautiful voice". You hang up believing that will end this bad joke.

But the ringer sounds again. The idiot even goes on to repeat it several times per night. What to do? You can always slam the phone angrily against the wall or blow hard into a whistle that you hold near the receiver...

You can also use the following services following, made available by Bell Canada:

**Plan A:** To deal with amateurs.

Hang up and dial \*69 (touch-tone line) or 1169 (standard line); you will get the phone number of the last call received. There is a fee for this service. You can call back the joker and share your appreciation of his comments. However, there is a good chance that he may use the \*67 function for "display blocking", or that the call was made from a public telephone. Therefore, we have to go to plan B.

**Plan B:** To shut down pests.

Hang up and dial \*60 (touch-tone line) or 1160 (standard line). Finally, the phone stops ringing. The *Call Screen* service keeps in memory the number of the last person who called. When the pest calls back, he gets a recorded message indicating that you do not wish to receive calls at this time. There is a fee for this service.

**Plan C:** To pursue someone..

It has gotten serious. Your ex threatens you or your harasser continues to hound you. Hang up, calm down and dial \*57 (line touch-tone) or 1157 (standard line) for *Call Trace* service. The number of your last caller will be saved, even if he used the "display blocking" function. However, this number will not be passed on to you. The police will be able to get it with legal authorization, and it can be used as evidence in court. There is a fee for this service.

For more information, contact Bell Canada 1-800-361-9844.